



Attorney's Docket No.: 5306.P026

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of:

Subramaniam et al.

Application No. 09/820,333

Filed: 03/28/2001

For: ENGINE TO PRESENT A USER  
INTERFACE BASED ON LOGICAL  
STRUCTURE, SUCH AS ONE FOR A  
CUSTOMER RELATIONSHIP  
MANAGEMENT SYSTEM, ACROSS A  
WEB SITE

Examiner: Tran, Mylinh T.

Art Unit: 2179

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Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP

Date: 1/31/05

Van N. Nguy  
Van N. Nguy  
Reg. No. 55,851

12400 Wilshire Blvd.  
Seventh Floor  
Los Angeles, CA 90025  
(408) 720-8300

# INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(use as many sheets as necessary)

**Complete if Known**

Application Number	09/820,333
Filing Date	March 28, 2001
First Named Inventor:	Pavitra Subramaniam
Art Unit	2179
Examiner Name	Tran, Mylinh T.
Attorney Docket Number	5306P026

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**U.S. PATENT DOCUMENTS**

Examiner Initials*	Cite No. <sup>1</sup>	Document Number		Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code <sup>2</sup> (if known)				
		US-	4,730,270	3/8/1988	Okajima et al.	
		US-	5,341,469	8/23/1994	Rossberg et al.	
		US-	5,566,330	10/15/1996	Sheffield	
		US-	5,745,882	4/28/1998	Bixler et al.	
		US-	5,802,493	9/1/1998	Sheflott et al.	
		US-	5,826,240	10/20/1998	Brockman et al.	
		US-	5,854,927	12/29/1998	Gelissen	
		US-	5,878,423	3/2/1999	Anderson et al.	
		US-	5,933,816	8/3/1999	Zeanah et al.	
		US-	6,038,668	3/14/2000	Chipman et al.	
		US-	6,131,085	10/10/2000	Rossides	
		US-	6,182,095 B1	1/30/2001	Leymaster et al.	
		US-	6,256,620 B1	7/3/2001	Jawahar et al.	
		US-	6,289,513 B1	9/11/2001	Bentwich	
		US-	6,311,190 B1	10/30/2001	Bayer et al.	

**FOREIGN PATENT DOCUMENTS**

Examiner Initials*	Cite No. <sup>1</sup>	Foreign Patent Document			Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T <sup>6</sup>
		Country Code <sup>3</sup>	Number <sup>4</sup>	Kind Code <sup>5</sup> (if known)				
		WO	00/33226	A1	06/08/2000	Coker et al.		

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		Number-Kind Code <sup>2</sup> (If known)				
		US-	US 2002/0016731 A1	2/7/2002	Kupersmit	
		US-	US 2002/0029154 A1	3/7/2002	Jaor	
		US-	US 2002/0035486 A1	3/21/2002	Huyn et al.	
		US-	US 2002/0059283 A1	5/16/2002	Shapiro et al.	
		US-	US 2002/0065683 A1	5/30/2002	Pham et al.	
		US-	US 2002/0140731 A1	10/3/2002	Subramaniam et al.	
		US-	US 2003/0167197 A1	11/14/2002	Shoemaker et al.	
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Signature

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